



Organisations are recognising an increasing need to implement a SIAM® framework to help them better manage multiple suppliers and reduce service complexity, whilst improving efficiency, governance, and cost control. SIAM® creates an environment where IT professionals can effectively orchestrate the increasing array of business solutions and services, whether they are delivered internally, externally or from the cloud.

### Professional certification from BCS

Our SIAM® certification creates clarity and consensus for IT professionals managing these new complexities.

It enables a deeper understanding of SIAM® processes and how they can be best applied to deliver consistency across suppliers, aligned to service management processes.

### Service integration and management [SIAM]®

Ensuring that a variety of external suppliers get a view of their performance, but that internal users can be confident about SLAs across their service catalogue are just two of the challenges in a complex service environment. SIAM® helps teams to better manage multi-supplier delivery challenges, supplier agreements and performance.

Based on an up-to-date body of knowledge assembled by industry experts, our SIAM® certification is relevant to a broad spectrum of stakeholders within IT,

procurement, commercial and project/process functions.

**Foundation** – certification covers all the major sub-sets of SIAM® including framework design, service catalogue, toolset integration and multiple supplier management, alongside service, operational and business integration.

### BCS certification path for IT and Business professionals

Our certification will help you to manage and control suppliers and only pay for services that are available to add value for users.

<b>Foundation</b>	BCS EXIN Foundation Certificate Service Integration and Management [SIAM]®
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